



EmergencyCare Is Hiring:
Emergency Services Dispatch Personnel
Full-Time/Part-Time Positions Available; Paid Training Provided

Position requires ability to accurately evaluate incoming calls to determine the appropriate level of Emergency services required. The successful applicant(s) will operate an EMS Computer-Aided Dispatching console consisting of a multiple computer screens, multi-line telephone system, base radio, and computer terminal. Responsibilities include dispatching emergency calls as well a scheduling non-emergency ambulance/wheelchair transport services; must remain calm under pressure, function effectively as a member of a team and have demonstrated ability to professionally interact with other service providers, clients and family members; must have the ability to work a rotating schedule including evenings, nights, weekends and holidays as required.

Required Qualifications:

- Must have current CPR certification and/or become certified within 12 months of hire.
- Must successfully complete the Communication Specialist Training program
- Must pass the EMD (Emergency Medical Dispatcher) program within 12 months of hire.
- Ability to remain calm, make sound judgments, effectively engage callers to obtain and relay pertinent information during emergency situations.
- Must possess excellent communication skills, speak fluent English and be able to effectively multitask in a fast paced, high stress environment.
- Must have the ability to see full range of color working with digital images on multiple computer monitors.
- Must have effective data entry skills, ability to operate a multi-line phone, base radio and computer.
- Must have the ability to effectively navigate the geographical areas supported by our service.
- Must pass post-offer, pre-employment drug test, background and criminal history investigation.
- Requires rotating shift assignments covering evenings, nights, weekends and holidays as required.

Preferred Qualifications:

- Prior experience as a public safety dispatcher and knowledge of emergency dispatching methods using various communications equipment.
- Certified Emergency Medical Technician (EMT); First Responder and/or successfully completed an equivalent course of study.
- Certified EMD (Emergency Medical Dispatcher)

Qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, sexual orientation, gender identity, disability or protected veteran status.

Qualified Applicants should submit a letter of interest and resume to:
EmergencyCare
Attn: Human Resources
1926 Peach St
Erie, Pa 16502