

What is covered by an *EmergencyCare* Membership?

- *EmergencyCare* Members will receive a membership discount applied to any coinsurance, deductibles, and noncovered costs **up to a maximum of \$125 per transport by *EmergencyCare*.**
- Unlimited medically necessary emergency ***EmergencyCare*** ambulance transport with a membership discount applied to any coinsurance, deductibles, and noncovered costs **up to a maximum of \$125 per transport.**
- *EmergencyCare*'s non-emergency stretcher ambulance transportation within a 150-mile radius of Erie or divisional headquarters (Corry, Greenville, Kane, Warren, and Titusville stations). The transport must be medically necessary and reimbursable as defined by your insurance provider and/or the Centers for Medicare and Medicaid Services (Medicare). A membership discount is applied to any coinsurance, deductibles, and noncovered costs **up to \$125 per transport by *EmergencyCare*.**
- *EmergencyCare* will bill all available insurances. Members without insurance or noncovered ambulance services charges will receive a **membership discount of up to \$125 per transport by *EmergencyCare*.**
- *EmergencyCare* ambulance transport to the closest, most appropriate facility as defined by Medicare.
- A one-year membership is valid for one year from the date we receive payment.
- **Memberships are non-transferable and non-refundable.**
- **The membership program may be subject to modification without prior notice.**

What is not covered under an *EmergencyCare* Membership?

- Membership does not apply to 911 calls where patients refuse care and/or transport.
- Membership does not apply to Paratransit services, wheelchair van /medical taxi transportation.
- In some areas, ambulance response is also provided by fire departments and other EMS agencies; because they are separate organizations, *EmergencyCare* membership **MAY NOT** cover their fees.

In an Emergency:

- Call 911
- In Mercer County, call 724-589-0661 to request *EmergencyCare*
- In Millcreek, call 814-870-1000 to request *EmergencyCare*

Why does the ambulance service cost so much?

The cost of readiness to respond to emergencies around the clock, 24/7/365, is expensive. Expenses include fully equipped ambulances (\$350,000 each). Additional costs associated with operating an EMS service include insurance, vehicle and equipment maintenance, repairs, telephone, fuel, radio equipment, utilities, and payroll associated with staffing.



**1926 Peach Street
Erie, PA 16502
814.870.9999**

Won't Medicare or My insurance pay my ambulance bill?

Medicare pays from an approved fee schedule which is approximately half of the total amount billed for your transport. Commercial insurance companies vary in their reimbursement rates. Most companies follow the Medicare payment schedule and apply a yearly deductible and co-payment each time the service is used. Non-members are responsible for the total costs not covered by their insurance, including deductibles and co-pays.

Why is my insurance sending me a bill if I am a member?

What you receive from Medicare or your insurance company is an Explanation Of Benefits (EOB), not a bill. Insurance Companies and Medicare automatically send EOBs.

*Why does an *EmergencyCare* vehicle respond with fire departments and other EMS Agencies?*

Your *EmergencyCare* membership covers you only when *EmergencyCare* transports you. The dedicated volunteer EMTs serving your community can provide basic care. *EmergencyCare* partners with these agencies to provide advanced care with paramedic response units. Paramedics are equipped with a higher level of training, more advanced equipment, and multiple medications they can use to save your life in an emergency.

EmergencyCare

Membership Plans

Memberships are valid for one year from the date payment is received.

Household

Best Value! Your household membership discount includes unlimited medically necessary EmergencyCare emergency ambulance response in an emergency for **everyone residing in your home and any visitors transported from your home**. Perfect for families and multigenerational households.

Senior Couple

The Senior Couple membership discount includes unlimited medically necessary EmergencyCare emergency ambulance response in an emergency **for two named adults, each aged 65+**, residing in the same household or where one adult lives in permanent residence, and the other is in a care facility.

Individual

Your individual membership discount includes unlimited medically necessary EmergencyCare emergency ambulance response in an emergency **for one named individual**.

Senior Individual

The Senior Individual membership discount includes unlimited medically necessary EmergencyCare emergency ambulance response **for one named adult aged 65+**.

College Student

A College Student membership discount includes unlimited medically necessary EmergencyCare emergency ambulance response for **one named student ages 18-25**.

Why Join EmergencyCare?

In a true medical emergency, should you require transport by **EmergencyCare**, your **EmergencyCare** membership can **reduce** costs not covered by your insurance carrier, such as deductibles and co-payments.

EmergencyCare is a non-profit organization. Your membership and charitable contributions are vital to helping us provide the highest quality care possible.

To Become a Member

- **Fill out the enclosed application and mail it to:**
1926 Peach Street
Erie, PA 16502
- **Visit our website:**
EmergencyCare.org/Membership
- **Call to join over the phone:**
814-870-9999



About the Membership Program



Membership Revised 1/1/2023

EmergencyCare.org